

Proudly Serving Our Members Since 1955! -- Your Local Credit Union



# IBEW 26 FCU



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[Apply for a Credit Card!](#)

## The Union Dollar News

July 2022

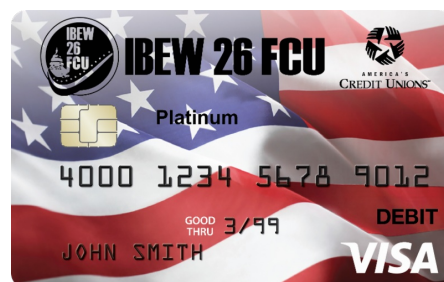
### **\*MAINTENANCE NOTICE\***

ATM/Debit Card and Online/Mobile Banking services will be unavailable during maintenance window between 2 am - 2 pm ET on Sunday, July 10, 2022.

*We apologize for any inconvenience this may cause.*

### **Prevent Becoming a Victim of Tech Support Fraud!**

- Never give control of your computer to anyone who contacts you. If you receive a call about a computer problem, hang up. If you suspect something is wrong with your computer or believe the scammer obtained access to it, bring it to a reputable company for a malware check.
- Don't trust phone numbers provided in an email, voicemail, or popup ad. If you want to call the company, use the customer service number on their official website.
- If you are asked to wire money from a recent deposit or overpayment, discuss the situation with a banker, trusted friend, or family member. Be truthful about the situation since many scammers direct you to lie about why you're sending money.



### **Have You Ordered a New Debit or Credit Card?**

Please note that new debit and credit cards arrive in the mail in a plain,

unmarked envelope, which may be considered for spam. If you've ordered a card, check all envelopes that come in the mail!



**Get more than a credit score**

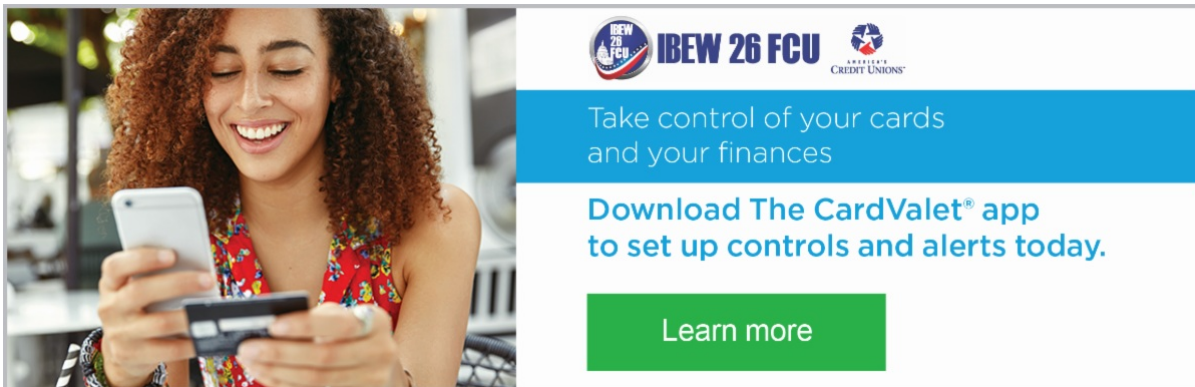
**Get Started Now!**

- Free credit score
- Credit report
- Monitoring alerts
- Money-saving offers

Credit Sense, powered by SavvyMoney®, enables IBEW 26 FCU account holders to not only conveniently access and monitor their credit score but also receive tips to improve it and ultimately save money – all through the security of your [online banking](#) and mobile app.

### Keep Your Account Safe!

- Download [Card Valet](#) to turn your card on and off, and set parameters.
- Never swipe your card if the chip declines, as this can lead to higher risk of fraud.
- Request an anti-skimming card protector to be mailed to you at no cost.



**IBEW 26 FCU** **AMERICAN CREDIT UNIONS**

Take control of your cards and your finances

**Download The CardValet® app to set up controls and alerts today.**

**Learn more**

### Account Access:

- [Online Banking](#)
- [Mobile Banking and Mobile Deposit](#)
- [Surcharge-Free ATM Locator](#)
- Telephone (M-F 8:30am-4pm): 301-306-0610
- Toll Free (M-F 8:30am-4pm): 1-888-306-0610
- Audio Response: 800-724-7573 (pin is last 4 of primary account holder's social security number)
- Debit Card Lost or Stolen (24/7): 833-305-5912
- Debit Card Fraud (24/7): 833-305-5913
- Debit Card Activation and PIN (24/7): 1-800-992-3808
- VISA Platinum Credit Card (24/7): 877-602-8968
- VISA Platinum Credit Card International (24/7): 571-325-3434
- Email: [information@ibew26fcu.com](mailto:information@ibew26fcu.com)

:: Electronic mail is not secure, and confidential or personal information should not be communicated in this manner ::

**Thank you for your continued support!**

Doreen Cleland  
CEO

### Contact Us

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Audio response: 800-724-7573  
Email: [information@ibew26fcu.com](mailto:information@ibew26fcu.com)

Office Hours:  
Monday - Friday 8:30am to 4:00pm

