**Proudly Serving Our Members Since 1955! -- Your Local Credit Union** 



Visit Our Website Online Banking

Apply for a Credit Card!

# The Union Dollar News

## August 2023

The Credit Union office is closed for Staff Appreciation Thursday, August 10<sup>th</sup> from Noon to 12:45pm

Staying on top of your credit has never been easier. Access your credit score, full credit report, credit monitoring, financial tips, and education. All of this without impacting your credit score.

You can do this ANYTIME and ANYWHERE and for FREE.

Benefits of Credit Score:

- Daily Access to Your Credit Score
- Real Time Credit Monitoring Alerts
- Personalized Credit Reports
- Special Credit Offers
- And More!

It is easy to get started. So enroll now!

Login into mobile or <u>online banking</u>.

Look for this Button on the right:
"See my Report" or "See my Score Today"

694 RATING: GOOD Protect your identity.

Check your credit report regularly.

See my Report

Contact Patty at <u>pahstrand@ibew26fcu.com</u> or call 301-306-0610. You can also apply online 24/7.



### **Ameriprise Long Term Care Program**

IBEW 26 FCU is pleased to welcome back <u>Yvonne H Bass, CLTC</u> as our trusted partner representing Ameriprise Financial Services, LLC. Ms. Bass will be working with members who are interested in the Ameriprise Long Term Care Program. Long term care is a variety of services designed to help those who can no longer care for themselves for extended periods of times. We have worked with Ms. Bass through the years and she has provided valuable long term care products to many of our members.

Be on the lookout for an email communication in September from Ms. Bass "Long Term Care or Extended Care Conversation".





# Traveling?

- Please call our office to provide travel dates for debit & credit card use -this can prevent your card being shut off due to suspicious, out-of-state
  activity: 301-306-0610.
- Please note that only credit cards can be used internationally (and require travel date notification).

#### **Account Safety Tips!**

**Be on alert:** phishing attempts may occur as fraudsters try to trick cardholders into providing any missing confidential details to perpetrate fraud. Cardholders should never give out full card numbers, passwords (either to bank or merchant accounts), social security numbers, or other sensitive information over the phone.



# Take advantage of free financial resources & improve your financial health! CCCSMD Financial Tools



#### **Have Your Ordered a New Debit or Credit Card?**

Please note that new debit and credit cards arrive in the mail in a plain, unmarked envelope, which may be confused for spam. If you've ordered a card, check all envelopes that come in the mail!

#### **Keep Your Account Safe!**

- Download <u>Card Valet</u> to turn your card on and off, and set parameters.
- Never swipe your card if the chip declines, as this can lead to higher risk of fraud.
- Request an anti-skimming card protector to be mailed to you at no cost.





Take control of your cards and your finances

Download The CardValet® app to set up controls and alerts today.

Learn more

#### Access Your Account 24/7:

- Online Banking
- Mobile Banking and Mobile Deposit
- Surcharge-Free ATM Locator
- Telephone (M-F 8:30am-4pm): 301-306-0610
- Toll Free (M-F 8:30am-4pm): 1-888-306-0610
- Audio Response: 800-724-7573 (pin is last 4 of primary account holder's social security number)
- Debit Card Lost or Stolen (24/7): 833-305-5912
- Debit Card Fraud (24/7): 833-305-5913
- Debit Card Activation and PIN (24/7): 1-800-992-3808
- VISA Platinum Credit Card (24/7): 877-602-8968
- VISA Platinum Credit Card International (24/7): 571-325-3434
- Email: information@ibew26fcu.com

:: Electronic mail is not secure, and confidential or personal information should not be communicated in this manner ::

## **Upcoming Holiday**

Closed on Monday, September 4th for Labor Day

#### Thank you for your continued support!

Doreen Cleland CEO

#### Contact Us

IBEW 26 Federal Credit Union 4371 Parliament Place, Suite C Lanham, MD 20706

www.ibew26fcu.com

Local phone: 301-306-0610
Toll free: 888-306-0610
Audio response: 800-724-7573
Email:information@ibew26fcu.com

Office Hours: Monday - Friday 8:30am to 4:00pm



IBEW 26 Federal Credit Union | 4371 Parliament Place Suite C, Lanham, MD 20706

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