Proudly Serving Our Members Since 1955! -- Your Local Credit Union



Visit Our Website Online Banking

Apply for a Credit Card!

The Union Dollar News

September 2023

Thank you, Richard Warner, for 55 years of volunteer service 1968-2023!



Richard Warner spent time volunteering as a Teller, on the Board of Directors and as President at IBEW 26 Federal Credit Union. Presenting a certificate of appreciation to Rick is incumbent president, John Marlow. John is also a longtime volunteer starting in 1981 as a teller, on the Board of Directors and President.



Manage Your Credit With Confidence

A Personalized Solution For You

Staying on top of your credit has never been easier. Access your credit score, full credit report, credit monitoring, financial tips, and education. All of this without impacting your credit score.

You can do this ANYTIME and ANYWHERE and for FREE.

Benefits of Credit Score:

- Daily Access to Your Credit Score
- Real Time Credit Monitoring Alerts
- Personalized Credit Reports
- Special Credit Offers
- And More!

It is easy to get started. So enroll now!

Login into mobile or <u>online banking</u>.

Look for this Button on the right:
"See my Report" or "See my Score Today"

Looking for a Loan?

Contact Patty at <u>pahstrand@ibew26fcu.com</u> or call 301-306-0610. You can also apply online 24/7.



Ameriprise Long Term Care Program

IBEW 26 FCU is pleased to welcome back <u>Yvonne H Bass, CLTC</u> as our trusted partner representing Ameriprise Financial Services, LLC. Ms. Bass will be working with members who are interested in the Ameriprise Long Term Care Program. Long term care is a variety of services designed to help those who can no longer care for themselves for extended periods of times. We have worked with Ms. Bass through the years and she has provided valuable long term care products to many of our members.

Be on the lookout for an email communication in September from Ms. Bass

"Long Term Care or Extended Care Conversation".





Traveling?

- Please call our office to provide travel dates for debit & credit card use -this can prevent your card being shut off due to suspicious, out-of-state
 activity: 301-306-0610.
- Please note that only credit cards can be used internationally (and require travel date notification).

Account Safety Tips!

Be on alert: phishing attempts may occur as fraudsters try to trick cardholders into providing any missing confidential details to perpetrate fraud. Cardholders should never give out full card numbers, passwords (either to bank or merchant accounts), social security numbers, or other sensitive information over the phone.





Have Your Ordered a New Debit or Credit Card?

Please note that new debit and credit cards arrive in the mail in a plain, unmarked envelope, which may be confused for spam. If you've ordered a card, check all envelopes that come in the mail!

Keep Your Account Safe!

- Download <u>Card Valet</u> to turn your card on and off, and set parameters.
- Never swipe your card if the chip declines, as this can lead to higher risk of fraud.
- Request an anti-skimming card protector to be mailed to you at no cost.



Access Your Account 24/7:

- Online Banking
- Mobile Banking and Mobile Deposit



- Surcharge-Free ATM Locator
- Telephone (M-F 8:30am-4pm): 301-306-0610
- Toll Free (M-F 8:30am-4pm): 1-888-306-0610
- Audio Response: 800-724-7573 (pin is last 4 of primary account holder's social security number)
- Debit Card Lost or Stolen (24/7): 833-305-5912
- Debit Card Fraud (24/7): 833-305-5913
- Debit Card Activation and PIN (24/7): 1-800-992-3808
- VISA Platinum Credit Card (24/7): 877-602-8968
- VISA Platinum Credit Card International (24/7): 571-325-3434
- Email: information@ibew26fcu.com
- :: Electronic mail is not secure, and confidential or personal information should not be communicated in this manner ::

Upcoming Holiday

Closed on Friday, November 10th in observance of Veterans Day

Thank you for your continued support!

Doreen Cleland CEO

Contact Us

IBEW 26 Federal Credit Union 4371 Parliament Place, Suite C Lanham, MD 20706

www.ibew26fcu.com

Local phone: 301-306-0610
Toll free: 888-306-0610
Audio response: 800-724-7573
Email:information@ibew26fcu.com

Office Hours: Monday - Friday 8:30am to 4:00pm



IBEW 26 Federal Credit Union | 4371 Parliament Place Suite C, Lanham, MD 20706

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