Proudly Serving Our Members Since 1955! -- Your Local Credit Union





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# The Union Dollar News

#### **November 2023**

A message from our new CEO, Joshua C. Urbick:

November is a month of gratitude. It's a time for us to be intentional about our Thanksgiving. We have so much to be grateful for, as we begin the month by thanking our veterans for their service, and conclude the month gathered together with family and friends around the Thanksgiving table.

Life is full of blessings and goodness, but sometimes we need to pause and reflect on just how blessed we truly are. I am thankful this month for our Veterans and their service to this great country!

I am also thankful for the warm welcome that I have received from everyone at the Local 26, the credit union staff and the board. I look forward to continuing to support our union members, by ensuring we are your premier financial institution, through offering products and services designed to meet your needs at whatever stage you are at in your life journey. Whether it's your first car loan, or you are planning for retirement, we are here to serve you!

I wish you all a very Happy Thanksgiving!

THERE WILL BE LIMITED LOBBY HOURS FOR THE CREDIT UNION ON NOVEMBER 14, 15 & 16.

The staff will be working these days, however, you will need to call before visiting to ensure you are able to access the Credit Union lobby.

Thank you for your patience!

Take a Holiday from your December 2023 Credit Card and Loan Payments!

Loan Skip-A-Pay!

Due no later than November 29, 2023

**Credit Card Skip-A-Pay!** 



# SEASON OF Giving & Receiving

# Celebrate the season by enrolling in Bill Pay

Enroll in Bill Pay - a convenient way to manage your bills at home or on the go - and you could win big! We're donating to charity and giving you a chance to win \$5,000 with every qualifying Bill Pay transaction you make in our Season of Giving & Receiving Sweepstakes.

Ready, Set, Win

Season of Giving and Receiving Sweepstakes. NO PURCHASE OR PAYMENT NECESSARY TO ENTER OR WIN. A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING. Sweepstakes starts on 11/1/23 at 12:00:01 a.m. ET and ends on 12/31/23 at 11:59:59 p.m. ET. Open to legal residents of the 50 United States and D.C. including the territories of Guam and Saipan who are 18 years of age and older. Void where prohibited. For complete Official Rules including details on how to enter by mail, <u>click here</u>. Sponsor: Fiserv Solutions, LLC, 255 Fiserv Drive, Brookfield, WI 53045.

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IBEW 26 Federal Credit Union 4371 Parliament Place Suite C Lanham, MD 20706 3013060610

Equal Housing Lender. Member NCUA.

### Looking for a Loan?

Contact Patty at pahstrand@ibew26fcu.com or call 301-306-0610.



#### **Ameriprise Long Term Care Program**

Long-Term Care Awareness Month is observed in November. This month-long observance highlights the long-term care needs of men and women over the age of 65, and how they should be assisted in their daily lives. Contact <u>Yvonne H Bass, CLTC</u> to find out how you can get coverage.





#### **Traveling?**

- Please call our office to provide travel dates for debit & credit card use -this can prevent your card being shut off due to suspicious, out-of-state
  activity: 301-306-0610.
- Please note that only credit cards can be used internationally (and require travel date notification).

## Account Safety Tips!

**Be on alert:** phishing attempts may occur as fraudsters try to trick cardholders into providing any missing confidential details to perpetrate fraud. Cardholders should never give out full card numbers, passwords (either to bank or merchant accounts), social security numbers, or other sensitive information over the phone.





#### Have Your Ordered a New Debit or Credit Card?

Please note that new debit and credit cards arrive in the mail in a plain, unmarked envelope, which may be confused for spam. If you've ordered a card, check all envelopes that come in the mail!

#### **Keep Your Account Safe!**

- Download Card Valet to turn your card on and off, and set parameters.
- Never swipe your card if the chip declines, as this can lead to higher risk of fraud.
- Request an anti-skimming card protector to be mailed to you at no cost.



#### **Access Your Account 24/7:**

Online Banking



- Mobile Banking and Mobile Deposit
- Surcharge-Free ATM Locator
- Telephone (M-F 8:30am-4pm): 301-306-0610
- Toll Free (M-F 8:30am-4pm): 1-888-306-0610
- Audio Response: 800-724-7573 (pin is last 4 of primary account holder's social security number)
- Debit Card Lost or Stolen (24/7): 833-305-5912
- Debit Card Fraud (24/7): 833-305-5913
- Debit Card Activation and PIN (24/7): 1-800-992-3808
- VISA Platinum Credit Card (24/7): 877-602-8968
- VISA Platinum Credit Card International (24/7): 571-325-3434
- Email: information@ibew26fcu.com

:: Electronic mail is not secure, and confidential or personal information should not be communicated in this manner ::

#### **Upcoming Holidays**

• Closed on Friday, November 10th in observance of Veterans Day.

Thank you, Veterans, for your service!



 Closed on Thursday, November 23rd and Friday, November 24th for Thanksgiving.

We are Thankful for Our Members!
Wishing you and your family a happy and healthy holiday.



Thank you for your continued support!

Joshua C. Urbick CEO

Contact Us

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www.ibew26fcu.com



Local phone: 301-306-0610
Toll free: 888-306-0610
Audio response: 800-724-7573
Email:information@ibew26fcu.com

Office Hours: Monday - Friday 8:30am to 4:00pm



IBEW 26 Federal Credit Union | 4371 Parliament Place Suite C, Lanham, MD 20706

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