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The Union Dollar News

December 2023

A message from our new CEO, Joshua C. Urbick:

As the holiday season approaches, I want to take a moment to extend my heartfelt wishes to each and every one of you.

May this festive time be filled with warmth, peace and joy.

Happy Holidays and a prosperous New Year to you and your families!

Warm regards,

-Josh

Take a Holiday from your December 2023 Credit Card Payment!

Credit Card Skip-A-Pay!

Due no later than December 21, 2023







Celebrate the season by enrolling in Bill Pay

Enroll in Bill Pay - a convenient way to manage your bills at home or on the go - and you could win big! We're donating to charity and giving you a chance to win \$5,000 with every qualifying Bill Pay transaction you make in our Season of Giving & Receiving Sweepstakes.

Ready, Set, Win

Season of Giving and Receiving Sweepstakes. NO PURCHASE OR PAYMENT NECESSARY TO ENTER OR WIN. A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING. Sweepstakes starts on 11/1/23 at 12:00:01 a.m. ET and ends on 12/31/23 at 11:59:59 p.m. ET. Open to legal residents of the 50 United States and D.C. including the territories of Guam and Saipan who are 18 years of age and older. Void where prohibited. For complete Official Rules including details on how to enter by mail, <u>click here</u>. Sponsor: Fiserv Solutions, LLC, 255 Fiserv Drive, Brookfield, WI 53/145

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IBEW 26 Federal Credit Union 4371 Parliament Place Suite C Lanham, MD 20706 3013060610

Equal Housing Lender. Member NCUA.

Looking for a Loan?

Contact Patty at <u>pahstrand@ibew26fcu.com</u> or call 301-306-0610. <u>You can also apply online 24/7</u>.





Traveling?

- Please call our office to provide travel dates for debit & credit card use -this can prevent your card being shut off due to suspicious, out-of-state
 activity: 301-306-0610.
- Please note that only credit cards can be used internationally (and require travel date notification).

Account Safety Tips!

Be on alert: phishing attempts may occur as fraudsters try to trick cardholders into providing any missing confidential details to perpetrate fraud. Cardholders should never give out full card numbers, passwords (either to bank or merchant accounts), social security numbers, or other sensitive information over the phone.





Have Your Ordered a New Debit or Credit Card?

Please note that new debit and credit cards arrive in the mail in a plain, unmarked envelope, which may be confused for spam. If you've ordered a card, check all envelopes that come in the mail!

Keep Your Account Safe!

- Download Card Valet to turn your card on and off, and set parameters.
- Never swipe your card if the chip declines, as this can lead to higher risk of fraud.
- Request an anti-skimming card protector to be mailed to you at no cost.







Take control of your cards and your finances

Download The CardValet® app to set up controls and alerts today.

Learn more

Access Your Account 24/7:

- Online Banking
- Mobile Banking and Mobile Deposit
- Surcharge-Free ATM Locator
- Telephone (M-F 8:30am-4pm): 301-306-0610
- Toll Free (M-F 8:30am-4pm): 1-888-306-0610
- Audio Response: 800-724-7573 (pin is last 4 of primary account holder's social security number)
- Debit Card Lost or Stolen (24/7): 833-305-5912
- Debit Card Fraud (24/7): 833-305-5913
- Debit Card Activation and PIN (24/7): 1-800-992-3808
- VISA Platinum Credit Card (24/7): 877-602-8968
- VISA Platinum Credit Card International (24/7): 571-325-3434
- Email: information@ibew26fcu.com

:: Electronic mail is not secure, and confidential or personal information should not be communicated in this manner ::

Upcoming Holidays

- Closed from 11:30am-1:00pm on Thursday, December 21st for Staff Appreciation.
- Closed on Monday, December 25th for Christmas Day
- Closed on Monday, January 1st for New Years Day
- Closed on Monday, January 15th for Martin Luther King Jr. Day



Thank you for your continued support!

Joshua C. Urbick CEO





Contact Us

IBEW 26 Federal Credit Union 4371 Parliament Place, Suite C Lanham, MD 20706

www.ibew26fcu.com

Local phone: 301-306-0610
Toll free: 888-306-0610
Audio response: 800-724-7573
Email:information@ibew26fcu.com

Office Hours: Monday - Friday 8:30am to 4:00pm



IBEW 26 Federal Credit Union | 4371 Parliament Place Suite C, Lanham, MD 20706

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