**Proudly Serving Our Members Since 1955! -- Your Local Credit Union** 





Visit Our Website **Online Banking** 

Apply for a Credit Card!

# The Union Dollar News

September 2024



HURRY, this offer ends on September 30th, 2024!



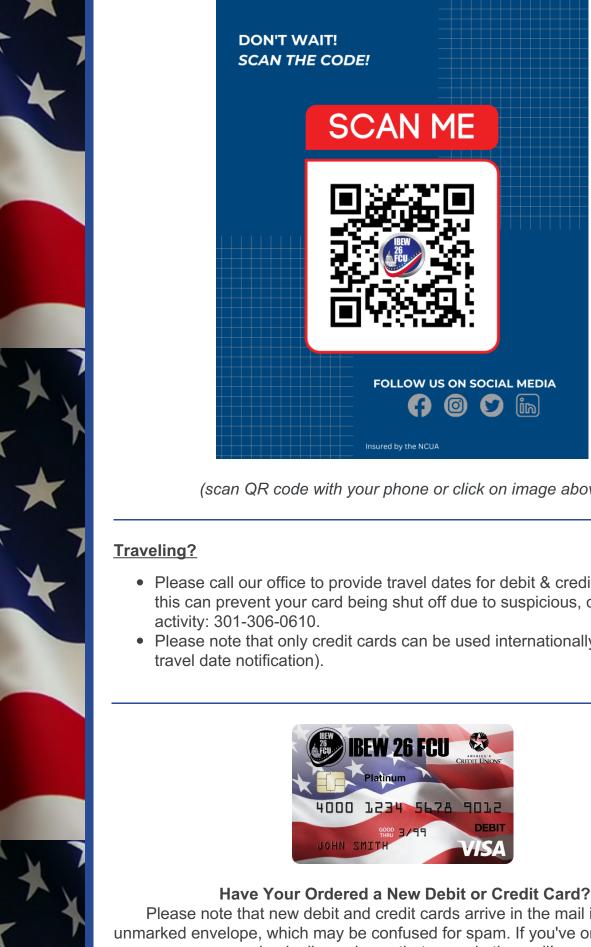


## Do You Still Get a Paper Statement? Sign Up for E-Statements Today!

Avoid the fee and get your statements faster! Log into your online banking and sign up, view the instructions <u>here</u>.



Follow us on social media!





(scan QR code with your phone or click on image above)

- Please call our office to provide travel dates for debit & credit card use -this can prevent your card being shut off due to suspicious, out-of-state
- Please note that only credit cards can be used internationally (and require



Please note that new debit and credit cards arrive in the mail in a plain, unmarked envelope, which may be confused for spam. If you've ordered a card, check all envelopes that come in the mail!

## **Keep Your Account Safe!**

Download <u>Card Valet</u> to turn your card on and off, and set parameters.



- Never swipe your card if the chip declines, as this can lead to higher risk of fraud.
  - Request an anti-skimming card protector to be mailed to you at no cost.





Take control of your cards and your finances

Download The CardValet® app to set up controls and alerts today.

Learn more

#### **Access Your Account 24/7:**

- Online Banking
- Mobile Banking and Mobile Deposit
- Surcharge-Free ATM Locator
- Telephone (M-F 8:30am-4pm): 301-306-0610
- Toll Free (M-F 8:30am-4pm): 1-888-306-0610
- Audio Response: 800-724-7573 (pin is last 4 of primary account holder's social security number)
- Debit Card Lost or Stolen (24/7): 833-305-5912
- Debit Card Fraud (24/7): 833-305-5913
- Debit Card Activation and PIN (24/7): 1-800-992-3808
- VISA Platinum Credit Card (24/7): 877-602-8968
- VISA Platinum Credit Card International (24/7): 571-325-3434
- Email: information@ibew26fcu.com

 $\hbox{$ ::$ Electronic mail is not secure, and confidential or personal information should not be communicated in this manner ::} \\$ 

### Thank you for your continued support!

Joshua C. Urbick CEO

#### Contact Us

IBEW 26 Federal Credit Union 4371 Parliament Place, Suite C Lanham, MD 20706

www.ibew26fcu.com

Local phone: 301-306-0610
Toll free: 888-306-0610
Audio response: 800-724-7573
Email:information@ibew26fcu.com

Office Hours: Monday - Friday 8:30am to 4:00pm



IBEW 26 Federal Credit Union | 4371 Parliament Place Suite C | Lanham, MD 20706 US

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