

Proudly Serving Our Members Since 1955! -- Your Local Credit Union



IBEW 26 FCU



Visit Our
Website

Online Banking

Apply for a
Credit Card!

The Union Dollar News

October 2024



Coming Soon! November 2024

We're pleased to share we will be launching a new, easy-to-navigate application for accessing your credit card information!

Features include:

- Card Activation / Request Card Replacement
- Change PIN
- Create PIN

To ensure a seamless transition, you will **not** be able to access your credit card information **starting Wednesday night at 6PM EST, November 6th, 2024, until early Tuesday, November 12th, 2024.** Please plan accordingly. When you log in November 12th, 2024, you will be redirected to a new log in page. Here, you'll be able to access your account with your existing username and password. *Please note, if you have the current website bookmarked, or favorited, make sure to update to the new site.

Contact Us: For any questions regarding your account, or the log in process, please call us at 301-306-0610 or email us at information@ibew26fcu.com.

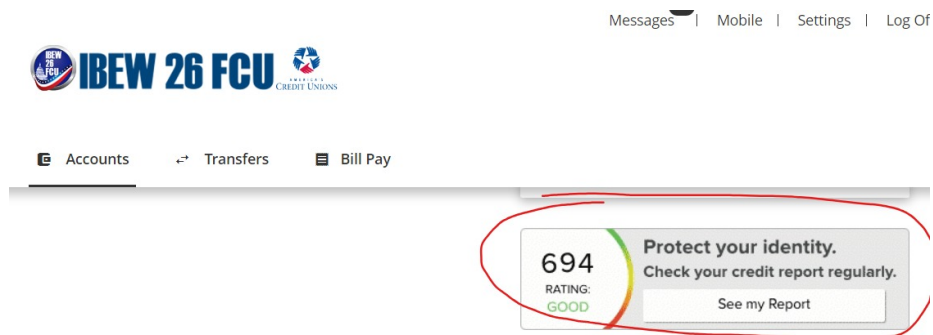


During the update to our credit card system, you will not be able to access your credit card information from Wednesday 11/6/24 at 6pm - Tuesday 11/12 morning. Thank you for your patience and understanding.



Use SavvyMoney to track your credit score and set goals.
It is easy to get started. So enroll now!

Login into mobile or [online banking](#).
Look for the button on the right:
"See my Report" or "See my Score Today"



Do You Still Get a Paper Statement? Sign Up for E-Statements Today!

Avoid the fee and get your statements faster! Log into your online banking and sign up, view the instructions [here](#).



Follow us on social media!

**DON'T WAIT!
SCAN THE CODE!**

SCAN ME



FOLLOW US ON SOCIAL MEDIA

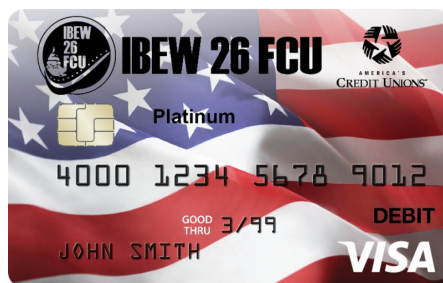


Insured by the NCUA

(scan QR code with your phone or click on image above)

Traveling?

- Please call our office to provide travel dates for debit & credit card use -- this can prevent your card being shut off due to suspicious, out-of-state activity: 301-306-0610.
- Please note that only credit cards can be used internationally (and require travel date notification).



Have You Ordered a New Debit or Credit Card?

Please note that new debit and credit cards arrive in the mail in a plain, unmarked envelope, which may be confused for spam. If you've ordered a card, check all envelopes that come in the mail!

Keep Your Account Safe!

- Download [Card Valet](#) to turn your card on and off, and set parameters.
- Never swipe your card if the chip declines, as this can lead to higher risk

of fraud.

- Request an anti-skimming card protector to be mailed to you at no cost.



IBEW 26 FCU



Take control of your cards
and your finances

**Download The CardValet® app
to set up controls and alerts today.**

[Learn more](#)

Access Your Account 24/7:

- [Online Banking](#)
- [Mobile Banking and Mobile Deposit](#)
- [Surcharge-Free ATM Locator](#)
- Telephone (M-F 8:30am-4pm): 301-306-0610
- Toll Free (M-F 8:30am-4pm): 1-888-306-0610
- Audio Response: 800-724-7573 (pin is last 4 of primary account holder's social security number)
- Debit Card Lost or Stolen (24/7): 833-305-5912
- Debit Card Fraud (24/7): 833-305-5913
- Debit Card Activation and PIN (24/7): 1-800-992-3808
- VISA Platinum Credit Card (24/7): 877-602-8968
- VISA Platinum Credit Card International (24/7): 571-325-3434
- Email: information@ibew26fcu.com

:: Electronic mail is not secure, and confidential or personal information should not be communicated in this manner ::

Upcoming Holidays:

Closed Monday, November 11th for Veterans Day

Closed Thursday, November 28th & Friday, November 29th for Thanksgiving

Thank you for your continued support!

Joshua C. Urbick
CEO

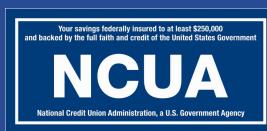
Contact Us

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www.ibew26fcu.com

Local phone: 301-306-0610
Toll free: 888-306-0610
Audio response: 800-724-7573
Email: information@ibew26fcu.com

Office Hours:
Monday - Friday 8:30am to 4:00pm



IBEW 26 Federal Credit Union | 4371 Parliament Place Suite C | Lanham, MD 20706 US

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