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**IBEW 26 FCU**



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## The Union Dollar News

July 2026



**IBEW 26 FCU**



### **IMPORTANT ANNOUNCEMENT**

**New Online Banking Security Feature  
Begins on July 9th**

*Please make sure the  
phone numbers listed for your  
online account are correct!*

**For more information visit  
[WWW.IBEW26FCU.COM](http://WWW.IBEW26FCU.COM)**

**New Online Banking Security Feature Begins July 9th!**

**Make sure that the phone numbers currently listed for your online account are correct, otherwise you will not be able to successfully login to Online Banking.**

Effective Thursday, July 9th, 2026, IBEW 26 Federal Credit Union will be enabling new security features in our [Online Banking platform](#). These security features will help ensure that your IBEW 26 Federal Credit Union online accounts are protected from scammers, fraudulent access, and other cyber threats. **As part of this rollout, all current users will be required to select new challenge questions/answers beginning July 9th as well as set up phone numbers which are able to receive one-time passcodes (OTP) for each login going forward.**

**Please make sure that the phone numbers currently listed for your online account are correct. If the phone numbers on your online profile are not up to date, you will not be able to successfully login to your Online Banking.** You are able to add up to five (5) phone numbers to receive the OTP by either text message or phone call. As part of this security enhancement, any attempt to login to your accounts from an unknown device, different location, web browser, etc. will prompt the system to ask you one of your challenge questions. However, logging in from the device or location used to set up your challenge questions will only require use of the OTP.


If you have any questions regarding these changes, please contact the Credit Union at 301-306-0610.

*Thank you for your patience while we navigate this update!*

**Steps to check and update your phone number:**

1. Log into [online banking](#)
2. Click "Settings" in the upper right-hand corner
3. Click "Profile"
4. Scroll down to "Phone Number" to view your designated number
5. Update accordingly and SAVE

## Settings

 **Profile**

**Logon ID**  
Your Logon ID to log on to online banking.

**Security Code**  
Your Security Code to log on to online banking.

**Address**  
To contact you via postal mail.

**Phone Number**  
To contact you via phone or text message.

**Email Address**  
To contact you via email or receive alerts.

**Time Zone**  
Your default display time zone.



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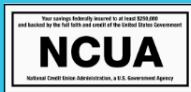


Call: 301-306-0610  
Or email:  
[Information@ibew26fcu.com](mailto:Information@ibew26fcu.com)

**LIMITED  
TIME**

Ask our Loan Specialist for more info!

\*On approved credit, see Loan Specialist for details, terms and conditions apply.  
Does not apply to loans already financed with us.  
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[www.IBEW26FCU.com](http://www.IBEW26FCU.com)



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**DON'T WAIT!  
SCAN THE CODE!**

**SCAN ME**



**FOLLOW US ON SOCIAL MEDIA**



Insured by the NCUA

*(scan QR code with your phone or click on image above)*

**Traveling?**

- Please call our office to provide travel dates for debit & credit card use -- this can prevent your card being shut off due to suspicious, out-of-state activity: 301-306-0610.
- Please note that only credit cards can be used internationally (and require travel date notification).

**Keep Your Account Safe!**

- Download [Card Valet](#) to turn your card on and off, and set parameters.
- Never swipe your card if the chip declines, as this can lead to higher risk of fraud.
- Request an anti-skimming card protector to be mailed to you at no cost.



Take control of your cards  
and your finances

**Download The CardValet® app  
to set up controls and alerts today.**

[Learn more](#)

## Access Your Account 24/7:

- [Online Banking](#)
- [Mobile Banking and Mobile Deposit](#)
- [Surcharge-Free ATM Locator](#)
- Telephone (M-F 8:30am-4pm): 301-306-0610
- Toll Free (M-F 8:30am-4pm): 1-888-306-0610
- Audio Response: 800-724-7573 (pin is last 4 of primary account holder's social security number)
- Debit Card Lost or Stolen (24/7): 833-305-5912
- Debit Card Fraud (24/7): 833-305-5913
- Debit Card Activation and PIN (24/7): 1-800-992-3808
- VISA Platinum Credit Card (24/7): 877-602-8968
- VISA Platinum Credit Card International (24/7): 571-325-3434
- Email: [information@ibew26fcu.com](mailto:information@ibew26fcu.com)

:: Electronic mail is not secure, and confidential or personal information should not be communicated in this manner ::

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## Upcoming Holiday:

Friday, July 3rd – Closed for Independence Day



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**Thank you for your continued support!**

Joshua C. Urbick  
CEO

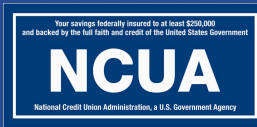
### Contact Us

IBEW 26 Federal Credit Union  
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Lanham, MD 20706

[www.ibew26fcu.com](http://www.ibew26fcu.com)

Local phone: 301-306-0610  
Toll free: 888-306-0610  
Audio response: 800-724-7573  
Email: [information@ibew26fcu.com](mailto:information@ibew26fcu.com)

Office Hours:  
Monday - Friday 8:30am to 4:00pm



IBEW 26 Federal Credit Union | 4371 Parliament Place Suite C | Lanham, MD 20706 US

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